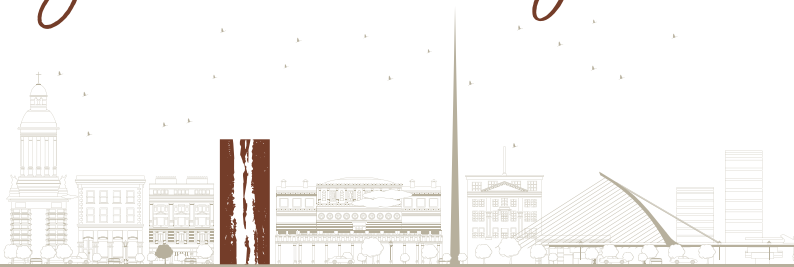


guest directory



Dear Guest,

I am delighted to welcome you to The Morrison Dublin, Curio by Hilton where we sincerely hope that you will enjoy your stay. As you can see the hotel is ideally located in the heart of Dublin City with all its main attractions literally on your doorstep.

The Morrison, as you may be aware, underwent an extensive refurbishment of its bedroom, public areas and food and beverage offerings and we very much hope you will enjoy your stay and all that

we have to offer. We are also very proud of our partnership with Hilton and being the first Curio hotel to open in Ireland. The Morrison has all the advantages associated around this truly global and well-established brand, while remaining true to its individual and design-led ethos.

We aim to provide high standards and the finest personal service as we cater for the needs of those who matter to us - you our guest. We like to keep in touch and therefore we welcome your comments and look forward to meeting you during your stay.

Please find enclosed some general information, which we hope will help you with any queries you may have. Should you need further assistance please contact either myself or a member of the team, we will be only too happy to assist you.

Yours Sincerely,

Patrick Joyce

General Manager

Please find below an A-Z guide compiled to supply you with all the Guest Services that are available to you at The Morrison

ACCOMMODATION

Should you wish for your bedroom to be serviced, simply place the “Please make up my room” sign on the outer handle of your door. An accommodation assistant will make up your room as soon as possible.

As part of our Environmental Housekeeping Programme, should you not want your bedroom serviced simply place the “Love the Earth You Get The Points” sign on the outer handle of your door prior to 10:00 am. Please note that if you are a Hilton Honors member, your account will be credited with 500 points . Please note that this programme is not offered on the day of departure. Points are only rewarded if the room is not serviced and can take up to 4 weeks to show on your account.

ADAPTORS/VOLTAGE

Adaptors are available from Reception, a fee of €5.00 will be applied to your bill. Voltage in Ireland is operated at 220V. Please note that these are not transformers and will not adjust voltage.



AIR CONDITIONING

An individual thermostatic control panel is located on the wall in each bedroom. This enables you to regulate your room temperature. If you require assistance, please contact Guest Relations by simply dialing 0.

AIRLINES

If you wish to have a boarding pass printed, please email rooms@morrisonhotel.ie and Reception will print it out for you.

AIRPORT

Dublin Airport is approximately 11 kms from the hotel. The Journey takes about 35 minutes by taxi and about one hour by bus. Extra time should be allowed for rush hour traffic, i.e. 7-10am and 4.30-6.30pm. Taxi fares are approximately €30 but this will be determined by traffic. An airport bus also leaves the Central Bus Station every 15-20 minutes. A charge of €6 applies. There is also an Air Coach available, which leaves O'Connell Street, just beside The Spire, every 15 minutes. Please enquire at Guest Relations if you need any further information.

Should you wish to use one of these services



we would advise you prior to travelling to check the departure times on the companies websites

www.aircoach.ie and www.dublinbus.ie

ASSISTANCE

Please be advised that we have a manager on duty 24/7. Should you require anything please contact us by pressing 'careline' on your phone.

BABY SITTING

We can assist in organising the services of a registered childminder. Should you require this service, advance notice is required to ensure that we are able to organise a baby sitter for you. The cost of this service is dependent on time of day and number of children – Reception will be able to provide further details. Payment is made with the babysitter directly.

BAGGAGE

Our Front of House team is always available to assist you with your baggage. To organise collection from your room on departure please dial Guest Services. We would be delighted to store your luggage for you prior to your



actual departure from the hotel, enabling you to avail of some last minute sight-seeing and shopping.

BAR: QUAY 14

See details in the 'Food & Beverage Outlets' section.

BOOKS, NEWSPAPERS AND MAGAZINES

Should you require a specific newspaper, you can order it from the Front Desk the evening before and it will be delivered to your room on the following morning. Please note that the cost of the paper will be added to your bill.

BREAKFAST – HALO RESTAURANT

Breakfast is served from 7am to 10.30am Monday to Friday and from 7am to 11am Saturday, Sunday and Bank Holidays. Should you wish to have your 'breakfast in bed', please complete the breakfast order card that you will find on the back of your bedroom door. This should be placed on the outer door handle of your room before 4am. Please note that there is a €8 tray charge per delivery for breakfast to your room.

CAR HIRE

Should you require a hired car during your



stay, please do not hesitate to contact our reception desk.

CHECK OUT TIME

Check out time is 12 noon. You are more than welcome to store luggage with our Guest Relations team on check out. We would request that you do not leave any valuables in storage as the hotel cannot accept any responsibility for same.

COURIER SERVICES

Should you require packages or parcels to be delivered, please contact Reception on '0' where the necessary arrangements can be made for you.

CREDIT CARDS

We accept the following credit cards: Visa, Mastercard, Diners & American Express.

DENTAL KIT

A dental kit can be provided on request - please contact Reception by dialling '0'.



DOCTOR/DENTIST

Should you have the need to see a doctor or dentist, please contact the Front desk by dialling '0'. Our house doctor is on call 24 hours a day while dental care is during working hours only. Please bear in mind that there will be waiting time for the Doctor to arrive and a call out charge will apply. Alternatively you can visit the Mater Hospital which is located close by.

DO NOT DISTURB

If you do not wish to be disturbed, please hang the "Quiet" sign on the outside of the door. If you also do not wish to receive any messages or telephone calls, please contact reception by dialling '0'.

DRY CLEANING/LAUNDRY SERVICES

Same day dry cleaning and laundry service is available six days a week, Monday to Saturday. Please note that our dry cleaning service does not operate during bank holidays. Laundry bags and lists are provided in the wardrobe with a list specifying prices for each particular item of clothing. Please contact reception before 9am on the day that you require this service. Laundry collected



after 9am will not be returned until the following afternoon.

FLORISTS

Should you wish to order flowers for a special occasion, please contact the Reception by dialling '0'.

FOREIGN EXCHANGE

Should you wish to avail of our foreign exchange service, please contact the Reception on '0'. This facility is available between 7am and 11pm daily.

FIRE

For your safety and protection, The Morrison is equipped with an automatic fire detection system. Please familiarize yourself with the fire evacuation notice in your room, for details of escape routes. Please note that in the event of an evacuation guests are advised to assemble at the rear of the hotel on the street corner marked FIRE POINT - this is the designated assembly area. Please do not use the elevators in the events of a fire. Should you have special requirements, please advise the Front Desk Team or Duty Manager.



GOLF COURSES

For the golf enthusiasts amongst you, Dublin has a number of top quality golf courses. Should you wish to visit a local golf club, a member of the Guest Relations Team will assist you in making any necessary arrangements.

GYM FACILITIES

Our Fitness Room is located on our lower floor and is accessible via our lift by pressing -1. This area is open 24 hours a day, providing cardiovascular equipment, weights and exercise area. Please bring your room key with you to gain access to the facility.

HAIRDRYERS

Hairdryers are located inside your wardrobe.

HEATING

The Morrison's bedrooms are all fitted with individual thermostatic controls on the air conditioning units, enabling you to regulate your room temperature. Should you need assistance with this please contact Reception on '0'.

INTERNET

Each room comes complete with its own



dedicated wireless internet connection which can be accessed through your laptop or tablet. For Hilton Honors guests we provide complimentary access which will keep you 100% connected throughout the entire hotel. To use this service, please switch on your TV and click the on-screen 'Media' and 'WIFI connection' for details of how to connect.

IRON

An individual iron and ironing board is provided as standard in all our bedrooms and is located in the wardrobe.

LOST PROPERTY

Personal items that may be left in your bedroom after check out can be forwarded to you. Our Lost Property Office is open from 8am - 4pm daily. Postal charges will apply.

LUAS

The Luas (Irish word for Speed)

This Tram Service was introduced to Dublin in 2005 as a light rail system. The LUAS runs on two separate tramlines. There are two lines, the Green Line & the Red Line. The Green and Red Lines serve the following locations:



The Green Line:

The main stops are Brides Glen, Cherrywood, Laughanstown, Carrickmines, Ballyogan Wood, Leopardstown Valley, The Gallops, Glencairn, Central Park, Sandyford, Stillorgan, Kilmacud, Dundrum, Windy Arbour, Milltown, Cowper, Beechwood, Ranelagh, Charlemont, Harcourt St, St. Stephen's Green, Dawson, Westmoreland, O'Connell - GPO, O'Connell Upper, Trinity, Marlborough, Parnell, Dominick, Broadstone - DIT, Grangegorman, Phibsborough, Cabra & Broombridge.

The Red Line:

The main stops are Saggart, Fortunestown, Citywest Campus, Cheeverstown, Fettercairn, Tallaght Hospital, Cookstown, Belgard, Kingswood, Red Cow, Kylemore, Bluebell, Blackhorse, Drimnagh, Goldenbridge, Suir Road, Fatima, St. James Hospital, Hueston, Museum of Modern Art, Smithfield, Four Courts, Jervis St (this is the stop for The Morrison Hotel), Abbey Street, Busaras and Connolly (connecting with the Dart Line), George's Dock, Mayor Square - NCI, Spencer Dock and The Point. The Spencer



Dock stop is located directly outside of the new Convention Centre Dublin.

The Red and The Green lines do connect. All LUAS stops are equipped with ticket machines accepting coins, notes and credit cards A combi-ticket is available which covers all zones of the LUAS and covers most of Dublin Bus services.

www.luas.ie

MAIL/MESSAGES

All mail and telephone messages will be delivered to your room immediately upon receipt. We also operate a voicemail system – please follow the instructions located on the faceplate of the telephone in your room.

MANAGER

There is always a Manager on Duty, 24 hours a day. Should you wish to speak with a manager, please contact Reception on ‘0’ and we will arrange for the Duty Manager to meet you.

MENDING KIT

A mending kit is provided on request – please contact Reception by dialing ‘0’. Where necessary a recommended tailoring service is



available nearby Monday to Saturday.

MINI-BARS

We operate a full mini-bar service at the Morrison. Please note all items stocked are chargeable as consumed – a pricelist can be found in your room.

NON SMOKING ROOMS

Please note we operate a full non-smoking policy throughout the hotel and its bedrooms. Should you require a room with a smoking facility please contact the front desk who will do their utmost to facilitate your request.

PHARMACY

The nearest Pharmacy is The Temple Bar Pharmacy located at Essex St East, at the opposite side of the Millennium Bridge. Our Reception staff would be delighted to assist you with directions.

PARKING

The Jervis Street Car Park (APCOA) is located behind the hotel. It is the first building on the left after the intersection at the Hotel. Special negotiated overnight rates



for residents of the hotel are available. It is necessary for you to show your validated ticket of the car park at Reception.

Please ask as Reception for opening hours.

POSTAGE SERVICE

Items for postage may be left at Reception where we will be happy to post for you. Relevant charges will be applied to your room.

RELIGIOUS SERVICES

Please contact the Front Desk to receive directions and to acquire various times of service in the locality.

RESTAURANT - THE MORRISON GRILL

See details in the 'Food & Beverage Outlets' section

ROOM SERVICE

Simply dial the Room Service button to place your order. You will find a copy of our Room Service menu to the rear of this folder. Please note that any dishes from our own Morrison Grill menu can be served through Room Service. There is a limited menu available between 10pm-7am.



Please note that a tray charge of €5 per delivery will be added to your bill for all orders. On completion of your meal simply contact Room Service and we will arrange to have your tray collected.

SAFES

A personal safe is provided in your bedroom for your convenience. We would advise that you place valuable items into the safe. It is very important to press the reset button before use in order to clear previous codes. If you encounter problems please contact Reception on '0'.

SECRETARIAL SERVICES

Should you require any secretarial services, please contact reception for assistance.

SHOE SHINE

A shoeshine sponge kit is provided upon request.

STAY OVER

Should you wish to extend your stay with us please contact us at Reception to let us know before 12 noon on the day of your departure, we will of course, be delighted to accommodate you where possible.



TAXI

Should you require a taxi from the hotel to a given destination, please contact Reception by dialing '0'. If you require an early morning taxi it is advisable to book the night before due to the high level of taxi demand and "rush hour traffic". Please allow 5-10 minutes for the taxi to arrive upon booking outside of peak rush hour traffic.

TEA/COFFEE FACILITIES

Please note that there is complimentary tea and coffee making facilities available in your bedroom.

TELEPHONES

In order to receive an outside line from your telephone please press 9 and then dial the number you wish to call. All charges will automatically be added to your bill. If you wish to contact another room in the hotel please dial 5 and the room number you wish to contact, this service is free of charge. Please note there is a charge for local calls in Ireland.

TOILETRIES

Supplies of toothbrushes, razors etc are



available upon request – please dial Reception on ‘0’.

TV

To operate your TV, please press the ‘Power’ button on your remote control and follow the on screen instructions. Please note we offer a large selection of TV channels in many languages.

You can also use the Chromecast facility to stream your own content to the TV from your device.

VOLTAGE

Voltage in Ireland is 220V.

WAKE UP CALLS

Should you require a wake up call, please contact Reception on ‘0’.



FOOD & BEVERAGE @ THE MORRISON



QUAY 14

BAR - QUAY 14

Quay 14 is an all-day destination bar, located next to The Morrison Grill. It offers a selection of bespoke, signature cocktails all of which are inspired by music and structured like a song. There is a strong nod to Irish whiskeys, craft beers alongside traditional offerings.

Food Serving Times:

À la carte breakfast:

8.30am to 12 noon Monday to Sunday

All day menu:

12 noon to 9pm Monday to Friday





MORRISON GRILL

RESTAURANT - MORRISON GRILL

The Morrison Grill is an all-day grill and restaurant combining a dedication to providing the best of Irish ingredients with the wonderful flavours from our Josper charcoal grill in an informal and relaxed surrounding. The very best of Irish produce is on show from artisan producers around the island of Ireland.

Food Service Times:

7 days a week, including Bank Holidays, 12 noon to 9 pm.

